Subject: receipt of position Business Anayst

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# QUALIFICATIONS

Sr. IT Consultant with 10+ years recent working experience in IT sales, project management and requirement analysis:

- Deep knowledge of web technologies, BA practices (BABOK), theory and methodology of software development, theory and methodology of software testing
- Significant experience in requirements collecting and converting of customers requests into technical requirements
- Proven expertise in sales and implementation for enterprise level web projects
- Extensive experience in project coordination (reports, documentation, communication)
- High performance of full circle of pre-sale and sales process (including lead generation, customers need identification, project estimates and business proposals)
- Control of the full stages of project life: documenting, architecture and graphic design, development, testing, deploy, support
- Marketing researches and professional networks promotion
- Extended experience in customer care and accounts support

## **SKILL SET**

- Business analysis and technical research in project estimates
- Implementation of full circle of pre-sale and sales process
- Gathering, formalization an representation of customers requirements (SRS, FRS, users stories)

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- Gathering, formalization an representation of customers requirements (SRS, FRS, users stories)
- Presentation of technical approach in high level business proposals
- Strong analytical and problem solving skills
- Excellent written and oral communication skills

**Tech skills:** Power BI, Google Looker, SQL, MySQL, BigQuery, Tableu, Airtable, ER-diagrams, UMLdiagrams, BPMN-diagrams, SRS, FRS, Use-cases, User-stories, User flows, Estimates, Project Charts, SWOT-Analysis

#### Wireframing tools: Balsamiq, Figma

BA Tools: Jira, Redmine, Worksection, Trello, Hubspot, Basecamp, Notion, Lucidchart

Office Programs: MS Office (Word, Excell, Power Point), Open Office, Libre Office

**OS:** Windows, Linux/Ubuntu

Languages: English (upper intermediate), Russian (native), Ukrainian (native), German(Conversational)

# **Working Experience**

### Devart Limited, IT software development

2022-today

2019 - 2020

Senior Technical Business Analyst Overview of products and competitors Study of the capability of complex API Analysis of requirements from business clients. Functional analysis for the purpose of correcting errors that may be in the product Checking products for compliance with business requirements Support for the development of new functional features and improvements Functional product support.

**Technologies:** Power BI, Google Looker, Big Query, MySQL, REST, ODBC, OData, .Net, Lowcode, Nocode, Integration,

### TWS, LLC, IT software development

Lead Sales with BA and PM responsibilities Technical Consulting, Business Analysis and proposal preparation Collecting, formalization and representation of customers requirements Developing and implementation of sales strategy, boosting sales, managing the sales function Developing a sales pipeline forecasting, and reporting framework Creating marketing materials (company profiles, developers CVs, articles) Supporting the accounts as a PM and BA

**Technologies:** JS, Typescript, Node JS, React JS, React Native, Golang, PHP, Symphony 4, REST, GraphQL, CI, CD, TDD. GCP, AWS, Docker, Kubernetes

### Valor Software. LLC, IT software development

### Sales with BA and PM responsibilities

Technical consulting including BA and helping companies/start-ups to reinforce their business with bespoke web and mobile software including SPA, PWA, Machine Learning, Microservices Architecture, SAAS, High Load Projects. Representing a team with Strong Node and Angular expertise.

### 2020-2022

Instrumental implementation SCRUM ideology.

**Technologies:** AngularJS, Angular 2+. Node JS, React JS, Vue JS, REST, GraphQL, CI, CD, TDD. GCP, AWS, Graphic design

### Requestum, IT software development

Sales with BA and PM responsibilities Responsibilities:

- Sales, Lead generation
- Business Analysis
- Requirements analysis, management and maintenance
- Source Requirements Specification, Project Estimates, Business Proposals
- Project management

**Technologies:** PHP, Symfony 2,3,4, YII, WordPress, Magento, C++, JavaScript, ExtJS, JQuery, HTML, CSS, Responsive design, Graphic design, QA service,

### Erminesoft, IT software development

### Sales with BA and PM responsibilities

Sales process implementation. Marketing analysis and research. Project reviews and Business proposals. Proven expertise in engaging projects in web and mobile development, and UI/UX design.

**Technologies:** PHP, WordPress, Drupal, SWIFT, Android, JavaScript, JQuery, HTML, CSS, Responsive design, Graphic design, QA service,

### WDG Company, IT software development

### Sales with BA and PM responsibilities

Successfully manage the sales process by providing outsourcing solutions and service in web and mobile development to a wide range of international customers. Implementation of the full sales cycle for the company including requirements collection, project estimates, and documentation creation (specifications, wireframes, mock-ups). Successfully adopted and used in projects Agile practices like Scrum, Kanban, TDD, BDD, and Continuous integration.

**Technologies:** Java, PHP, Zend, Codeigniter, Symfony 1.2, YII 1,2, Drupal 6,7, WordPress, Magento, JavaScript, AngularJS, JQuery, HTML, CSS, Responsive design, Graphic design

### Qualium Systems, IT software development

### Sales Manager

Sales & marketing projects implementation. Marketing analysis and research. Promotion in social networks. Business proposals.

**Technologies:** PHP, YII, WordPress, Magento, C++, JavaScript, JQuery, HTML, CSS, Responsive design, Graphic design, QA service,

### Zlatko, Jewelry company

### Sales Manager

Sales & marketing projects implementation. Marketing analysis and research. Sales of jewelry wares. Training of sales personnel.

# 2016 - 2019

2015 - 2016

# 2013 - 2015

## 2011 - 2013

2010 - 2011

# \_\_\_\_

### 2009 - 2010

The Head of Sales Sales & marketing projects implementation. Market research. Coordination of wholesales department (5 people). Recruitment, training and coordination of groups of sales agents. Sales of building materials, elite sanitary wares. Training of sales personnel.

### **Come-For**

Commercial Director, The Head of Sales

Coordination and control of the sales department (10 sales and logistic manager). Training and coordination of sales managers. Sales of orthopaedic mattresses.

### Domex

### Regional manager

Management of wholesalers in the region (Kharkiv, Dnepropetrovsk, and Crimea). Coordination and control of sales departments of representative offices, recruitment, training and coordination of managers of the representative offices. Sales of furniture and orthopaedic mattresses.

# PROJECTS

### Skyvia (https://skyvia.com/)

Short description: Skyvia is a universal SaaS (Software as a Service) data Integration platform for guick and easy solving a wide set of data-related tasks: data integration, automating workflows, cloud data backup, building reports and dashboards, data management with SQL, CSV import/export, creating OData services, etc. Skyvia is implemented as a no-code cloud data platform which supports multiple integrations scenarios, including ETL/ELT, Reverse ETL, and workflow automation. It supports a number of cloud applications and databases and requires no software except a web browser.

Technologies: Net, AngularJS, TypeScript, ODBC, Odata, MySQL, BigQuery, Power BI, Google Looker Role: BA Duration: 1 year 1 month

Alaina (https://alaina.ae/)

Short description: Alaina application is services for any product, ranging from food products. electronics, clothes and other products. Through the application, our clients can access map tracking, chat

and call options to keep them updated about their deliveries and a payment option for easy and quick payment for the services.

Technologies: ReactNative, Redux, TypeScript, Nest.js, React Context API, GraphqI,apolloGraphqI Role: BA Duration: 4 month

### **DevOps Infrastructure for Signum Bank**

### **Technogroup** (Venezia)

2008 - 2009

2005 - 2008

Short description: development of a system for automated deployment of the project infrastructure that implements the concept IAAS, writing Terraform modules, customization Helm Templates *Technologies:* AWS, Git, Terraform, Ingres, Helm, Docker, Kubernetes *Role: BA Duration: 6 months* 

### **Clinic App**

*Short description:* portal for clinics and patients customers with admin areas for clinics, the interactive schedule, booking system based on time slots + cross-platform iOS and Android mobile applications. *Technologies:* Node JS, React Js, React Native, Graphql, HTML, CSS, Responsive design, Graphic design *Role: BA Duration: 4 months* 

### Gas industry analyst interface (start-up)

Creating an FRS for drilling rig logging interface as a part of the gas industry analyst workstation *Role: BA Duration: 1 month* 

### Property management system

*Short description:* Module system which contains 13 separate services for resident and workers of multiapartment complexes. Services - Business directory, E-mail merge, Parcels, Parking pass, Amendments, Repair services, etc. *Technology:* Microservices, PHP 5, MySQL, Symfony 3,4, REST, Angular 2+, HTML, CSS, Responsive design, Graphic design *Role: BA Duration: 6 months* 

### Ranski

Short description: Job portal for different types of couriers and different types of customers with the implementation of several types of tariffs, bidding/submitting functionality, booking system based on time slots, payment gateways and Twilio integration. *Technology:* Drupal, PHP 5, HTML, CSS, Responsive design, Graphic design *Role: BA Duration: 8 months* 

### Lead Tiller:

Short description: updating and expanding the system, creation CRM and DMS systems, Customers portal, Phonebridge integration, notification system. Technology: Drupal, PHP 5, Twitter Bootstrap Role: BA Duration: 7 months

# **EDUCATION**

*Kharkiv National University* Applied Mathematics Master's Degree in Mathematical Physics

*Kharkiv Engineering-Pedagogic Academy* Postgraduate course in Psychology of Labour

Classical Private Universit, Zaporizhzhia, Postgraduate course in Pedagogical and Age Psychology

PhD (Candidate of Psychological science)

*International House* General English Course